



NORTH STAR
Community Credit Union

Cherokee Home Office
1030 So 2nd St • Cherokee, IA 51012
(712)225-5731 • (800)848-5731

Ida Grove Branch Office
216 Moorehead Ave • Ida Grove, IA 51445
(712)364-3000 • (800)297-5059

Summer 2009



Jeff Hayes
President/CEO

Celebrating Ten Years of Service

This year the credit union movement is recognizing 100 years of credit union service in the United States. In conjunction, North Star Community Credit Union, in its 37th year of operation, is celebrating the Ida Grove branch office's 10th year of service.

In early 1998 the credit union began looking to expand outside of Cherokee county with a branch location, and received state regulatory approval to do so in December 1998. In April 1999 the new Ida Grove branch office officially opened in Ida County offering the credit union's products and services more locally. Now, ten years later, as of April 2009 North Star Community Credit Union has grown to 8,784 in total membership, comprising Cherokee and Ida counties, and all adjoining, contiguous counties.

On August 14th we wish to join with members at the Ida Grove branch office in recognition of this ten-year achievement and celebrate. Please plan to bring your family and friends by the Ida Grove branch office for fun, food, and refreshment. We look forward to seeing you there, and look forward to a future of providing good quality financial products and service to our credit union members.

Don't miss out on these upcoming events!

Friday, August 7th—Cherokee Member Appreciation Day! FREE Hot dogs and pop from 10 a.m.-5 p.m.

Friday, August 14th—Ida Grove Branch 10-Year Anniversary Celebration! Join our celebration with FREE hot dogs, pop, and register for door prizes from 10 a.m.-5 p.m.

Kids—come check out the Meyer Petting Zoo of Holstein!

Scholarship Winners

North Star designates funds each year to provide scholarship awards to talented young men and women who desire to continue formal education. It is North Star's desire that these funds be used for students to pursue additional education, preparing them for future success, and to give back in the form of service in their future communities.



North Star Community Credit Union President/C.E.O. Jeff Hayes presents scholarships to the following graduating seniors (left to right): Allison Parker, \$500; Allison Elliott, \$500; and Kate Tjeerdsma, \$1,000.

NORTH STAR TO CLOSE INACTIVE ATM CARDS

In an effort to guard North Star members from becoming victims of identity theft, North Star Community Credit Union will deactivate ATM cards that have not been used for over one year. Each account with an inactive ATM card will be reviewed before the card is cancelled. If members have any questions, please contact any member service representative by phone at (800) 848-5731 or in person at either location.

North Star Story Winner Awarded



Jeff Hayes, President/CEO, presents Leo Klotz a check for \$100. Leo submitted his story about how North Star has helped him and his family as members. In carrying on the credit union philosophy of "people helping people" Leo chose to donate his winnings to the Ava Simonsen fund.

37th Annual Meeting a Success

Meet your new directors...

Donna R. Burkhardt

Donna is a Certified Public Accountant and partner with Burkhardt & Dawson, CPAs. She was elected to her second term on the board of directors and currently serves on the ALCO and Audit Committees. Donna has been a credit union member since 1992.

W.Allan "Al" Henn

Al was elected to serve on the board of directors for a term of three years. Al is a retired agronomist and currently works part-time at Hy-Vee Food Store. He has been a member of North Star since 2002 and serves on the credit committee.

Valerie C. Woods

Valerie is the General Manager of Taco John's in Cherokee. She has been elected to her second term on the board of directors and currently serves as Vice Chairman. Valerie has been a credit union member since 1987.



Members enjoyed entertainment by "A Touch of Broadway".



Jeff Hayes, President/ CEO, swears in the 2009-2010 Board of Directors. Left to right: Ron Oman, Linda Struck, Valerie Woods, Barb Kratz, Ralph Semerad, Al Henn, Becky Westphal and Joe Peterson. Not present was Donna Burkhardt.



Brian Wiersema (left) accepts a plaque from Chairman Ralph Semerad in recognition of his three years of service on the North Star Board of Directors.



Board members Ralph Semerad and Joe Peterson entertain guests while drawing for door prizes.

WE'RE GIVING YOU GAS MONEY!

New 2009 & 2008
as low as

4.50% APR

Used 2008 & 2007
as low as

6.50% APR

*APR=Annual Percentage Rate. Up to 100% financing available with flexible terms. Minimum loan requirement of \$5,000. Existing North Star Community Credit Union loans not eligible for refinancing with this offer. Standard credit qualifications apply. Offer subject to change without notice.

*Purchase or refinance any 2007 or newer auto, and receive a \$50.00 gas card.**

THERE IS A DIFFERENCE™

Visit us in Cherokee or Ida Grove!

Lobby Hours

Mon - Thurs: 9:00 a.m.-5:00 p.m.
Fri: 9:00 a.m.-6:00 p.m.
Sat: 9:00 a.m.-Noon (Loan officer available)

Drive-Up Hours

Mon - Thurs: 8:30 a.m.-5:00 p.m.
Fri: 8:30 a.m.-6:00 p.m.
Sat: 8:30 a.m.-Noon

Touch Tone Teller 24/7
(877)478-3699
www.nscuu.org

